



AGENDA*
NEW SMYRNA BEACH'S CITIZEN'S ACADEMY
PORTION PRESENTED BY THE UTILITIES COMMISSION

TO BE HELD THURSDAY, MARCH 18, 2010, AT 6:00 P.M.
200 CANAL STREET, DEBERRY ROOM, 3RD FLOOR
NEW SMYRNA BEACH, FLORIDA

1. Introduction and Welcome

2. Electric Resources

3. Water Resources

(Break)

4. Customer Service and Finances

5. Organizational Development

6. Asset Management

7. Closing Remarks

PLEASE NOTE –
TWO OR MORE OF THE UTILITIES COMMISSIONERS
MAY BE IN ATTENDANCE .

**In accordance with the American with Disabilities Act, persons needing special accommodations to participate in this proceeding should contact the individual or agency sending notice no later than two days prior to the proceeding at the address given on the notice.