



**We're here to help,
but we can't do it alone.**

Help us help the community

by donating to the *We Care* fund, a program that helps our neighbors cover their utility expenses in time of need. *We Care* dollars are donated by you, collected by the UC, and administered by Volusia County Human Services. ***Every dollar goes to helping our neighbors.***

Last year, our customers generously donated \$1,156.87 to help southeast Volusia families with their electric bills. ***This year the demand is likely to be even greater.***

Please contribute by marking in the donation box at the top of your monthly utility statement and adding this amount to your payment. You can also send money marked for a *We Care* donation separately, or drop it off at Customer Service at 200 Canal St.

Do you or someone you know need assistance? See the reverse of this insert for information. ➤

If You or Someone You Know Needs Assistance

What the UC Can Do

We will try to assist customers experiencing unforeseen and emergency situations to prevent disconnection of service. If you expect difficulties with paying your bill, please call Customer Service at (386) 427-1361 in advance of the due date on your bill.



The Customer Service staff at the UC is here to help.

Contacting Volusia County Human Services

If you need assistance in paying your bill, please contact Human Services at (386) 423-3308 or stop by their office at 107 Canal St., just east of the UC on the opposite side of the street. For more information, please visit the Human Services website: www.volusia.org/community_assistance/human.htm.

