

UTILITIES COMMISSION, CITY OF NEW SMYRNA BEACH, FLORIDA

**RATES, CHARGES AND FEES**  
**INTERNET SERVICES RATE SCHEDULE**

This service is available, but not limited, to all customers within the Utilities Commission service area in accordance with applicable policies of the Commission.

**MONTHLY RATE:**

Economy Internet Dial-up Service Only . . . . .	\$7.95/Month*
(Does Not Include E-Mail, Tech Support or Web Page)	
Standard Unlimited Internet Dial-up Service . . . . .	\$10.95/Month
(Includes One E-Mail Address, Unlimited Access and Two Technical Support Sessions)	
Deluxe Unlimited Internet Dial-up Service . . . . .	\$13.95/Month
(Includes Five E-Mail Addresses, Unlimited Access and Unlimited Technical Support, Personal Web Page and Users' Group Meetings)	

**Terms of Payment:**

The terms of payment shall be in accordance with the payment policies of the Commission. A \$2.00 late charge will be added to the "Internet Only" accounts not paid as stated above.

**Customer Deposit:**

For persons residing outside the Utilities Commission's electric service territory, a deposit equal to two times the monthly bill is required. Deposits may be waived for eligible accounts participating in the AFT payment program or with good credit ratings or who pay by credit card.

\*This rate was suspended on May 15, 2006 (Agenda Item 8-a); only provided to existing customers as of May 15, 2006.

**EFFECTIVE: November 1, 2009**

UTILITIES COMMISSION, CITY OF NEW SMYRNA BEACH, FLORIDA

**RATES, CHARGES AND FEES**  
**INTERNET SERVICES RATE SCHEDULE**  
**BROADBAND WIRELESS INTERNET RATES**

**\*THESE RATES WERE SUSPENDED ON AUGUST 21, 2006-AGENDA ITEM 2-c\***

This service is available to all customers based upon reception of receivers.

MONTHLY RATES:

Standard Broadband Wireless Internet Service . . . . . \$30.95/Month\*\*  
(Includes Five E-Mail Addresses, Unlimited Access and  
Unlimited Technical Support, and Users' Group Meetings,  
Data Rate Up To: 384 Kbps/128 Kbps – Downstream/Upstream)

Business Broadband Wireless Internet Service . . . . . \$70.95/Month\*\*  
(Includes Five E-Mail Addresses, Unlimited Access and  
Unlimited Technical Support, Data Rate Up To:  
1.1 Mbps/128 Kbps – Downstream/Upstream)

Fiber Optic Wireless Internet Service . . . . . \$30.95/Month\*\*  
(Includes Five E-Mail Addresses, Unlimited Access and  
Unlimited Technical Support, Personal Web Page and  
Users' Group Meetings)

Terms of Payment

The terms of payment shall be in accordance with the payment policies of the Commission.

A \$2.00 late charge will be added to "Internet Only" accounts not paid as stated above.

Customer Deposit

Required deposit shall be two times the monthly bill. Deposits may be waived for "Internet Only" accounts participating in the AFT program or who pay by credit card.

SUSPENDED 8/21/06

\*Suspension of services to new customers as of 8/21/06.

\*\*Rates revised for existing customers effective 11/1/09.

**EFFECTIVE:** November 1, 2009